

Capability Statement

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FirstCall Federal, a CMMC-compliant, Service-Disabled Veteran-Owned Small Business (SDVOSB), delivers exceptional IT solutions to the complex needs of the aerospace and defense industry. Our proven track record of success includes supporting numerous government contractors with their critical IT infrastructure and operations. We leverage in-depth industry knowledge and a commitment to security to ensure your mission-critical systems run smoothly and securely.



Core Competencies

Cloud Solutions:

- Secure Microsoft 365 Cloud Migrations and Deployments
- Ongoing Microsoft 365 Management and Support
- Cloud Security Expertise

Managed IT Services:

- Proactive Network Management and Maintenance
- Comprehensive IT Infrastructure Monitoring
- Help Desk Support and User Training

Security & Compliance:

- Vulnerability Scanning and Patch Management
- Log Management and Security Information and Event Management (SIEM)
- Cybersecurity Incident Response and Recovery
- Documentation Development

Enterprise Application Services:

- SAP Consulting and Managed Services
- Microsoft Dynamics 365 Consulting and Managed Services
- Integration and Optimization of Business-Critical Applications

CMMC Services

- Microsoft GCC High Cloud Migrations
- Future C3PAO and CMMC Certified IT Managed Services Provider
- Audit Preparation and Consulting

NAICS Codes

541513: Computer Facilities Management Services

541519: Other Computer Related Services

541512: Computer System Design Services

541611: Administrative Management and Consulting Services

541690: Other Scientific and Technical Consulting Services

541511: Custom Computer Programming Services

Past Performance

